

Pet Circle sends a Purchase Order as a request for product and to initiate the fulfillment cycle.



Send the Purchase Order Response to let Pet Circle know if you can fulfill an order. If changes are **required**, notify Pet Circle. If changes are **not accepted**, Pet Circle will contact outside EDI within 2 business days.

If there is no direct contact from Pet Circle regarding the sent PO, proceed with workflow.

The Purchase Order Response is required to be sent within 1 business day of receipt of Purchase Order. If you have any questions while completing this workflow, please reach out to SPS Commerce Support:



1300 532 383



australiasupport@spscommerce.com.au



Pet Circle Microsite | Supplier Compliance Guide





The Advance Ship Notice should **always** be sent after the **ORDRSP** and **before** the products are delivered. A printed delivery docket **must** accompany the products and all deliveries **must** have **SSCC Label** affixed.

Pet Circle requires one SSCC Label per shipping unit. Multi SKU pallets are acceptable if SSCC is provided at carton level. Mixed cartons are not permitted.



INVOICE

Send one Invoice per Purchase Order and Advance Ship Notice.

Send only when product has been shipped.

Invoice numbers must be unique. Invoices must contain the ABN.

Pet Circle will provide a delivery date on the PO based on supplier's lead times. Pet Circle may contact you directly if you advise you cannot meet this date in the ORDRSP.